

Giles County E-911

131 S CEDAR LN
P.O. BOX 307
PULASKI TN 38478

February 22, 2024

Chairman Bill Myers called the meeting to order at 9:00am. Board members in attendance were:

Dr. Elizabeth Louie
Willow Chavez
Joe Purvis
Josh Young
Kenneth Bass
Tracy Wilburn
Bill Myers

Absent:

Matthew Wysock

Pledge & Prayer

Led by Roy Griggs

Elect Vice Chairman

Joe Purvis nominated Dr. Louie for Vice Chairman and Josh Young seconded. Dr. Louie accepted the nomination

Previous Minutes

Dr. Louie made a motion to approve and Joe Purvis second. Motion passed

Public Comment

Brian Marks was present to dispute a decision that was made by Director Gwen Gracy at E911 by taking Walker Wrecker off the rotation. Melissa Hastings called E911 and told dispatch that they had purchased Walker Wrecker and was making sure they were still on the schedule because they had received no calls. Brian Marks partial owner in the business called Ms. Gracy and was told that Walker had been sold to Hastings and they cannot have 2 businesses by the same owner on rotation. So therefore, the next in line went into that 4th open spot. Mr. Marks

Giles County

E-911

131 S CEDAR LN
P.O. BOX 307
PULASKI TN 38478

explained to Ms. Gracy that Mike Hastings and Brian Marks both had purchased Walker Wrecker Service as a business, no changes other than the ownership and should not have been taken off the schedule. Ms. Gracy told Mr. Marks that Wyatt Walker spoke to dispatch and requested to be taken off the schedule due to he sold his business. Mr. Marks contacted Mr. Walker and he signed an affidavit stating that he did not call and tell dispatch to take him off schedule. There is no wrecker policy in place at E911. They have always just allowed 4 services to be on rotation and cannot have 2 businesses by the same owner on rotation. Once the new CAD is up and running it will allow to have as many wrecker services as wanted, not limited to only 4. Ms. Gracy stated again to Mr. Marks that Walker had been removed and already replaced, nothing she could do to change it, end of conversation.

Joe Purvis made a motion to have the Chairman of the E911 Board go review the recorded lines at E911 for the telephone call from Wyatt Walker to Dispatch stating he wanted to be taken off the rotation. Willow Chavez second the motion. Motion approved.

E911 Attorney, Tim Underwood stated that the E911 Board needs to have a Wrecker Policy in place. Ms. Gracy and her staff should review the draft policy provided to her and make any changes needed. Send policy with changes back to the Chairman of the Board and the policy will be voted on at next board meeting.

Mr. & Mrs. King had an issue to discuss with the Board but did not attend the meeting. Ms. Gracy was aware of the King's situation and addressed the board on the error made, it was simply a typo on her part. Once she was aware of the typo she sent a letter to the Kings notifying them of the change of address.

Financial Reports

Ms. Gracy explained to the board that overtime is still an issue and she is in the process of hiring 1 more employee. March 1, 2024 E911 should be fully staffed and the overtime will be alleviated. Josh Young made a motion to approve the financial report and Joe Purvis second. Motion passed

911 Building Project Presentation by OHM

Postponed until next E911 Board Meeting in March.

Giles County

E-911

131 S CEDAR LN
P.O. BOX 307
PULASKI TN 38478

Performance Standards

Data will help the Board determine how much space is needed for a new building. Ms. Gracy can pull data from the phone system and the board would like a Dispatch vs. Arrival report at the next meeting.

Audit Review

Each Board member was given a copy of the Audit and asked to review. The audit will be on the next regular business meeting agenda for approval.

Old Business

Former board member Roy Griggs needs to be taken off as a check signer for E911. Willow Chavez, Chief of EMS will be added as a check signer for E911. A letter will be composed by Ms. Gracy regarding the change and taken to each bank along with the minutes of the meeting.

Per Ms. Gracy, appropriations from the City and County need to be on the agenda for next meeting.

Tracy Wilburn made a motion to adjourn and Josh Young second. Motion approved